



Chugai Organizes the Second Workshop on Multidisciplinary Team Care Online for Healthcare Professionals in Cambodia

- 17 medical professionals in Cambodia participated in the second workshop on multidisciplinary team care in collaboration with International Health NGO Japan Heart. This is the first online meeting in view of COVID-19 pandemic
- Chugai will continue support activities leveraging its strengths to contribute to global health with the aim of providing highly patient-centered and sustainable medical care

TOKYO, March 31, 2021 -- [Chugai Pharmaceutical Co., Ltd.](#) (TOKYO: 4519) announced that it held a multidisciplinary team care workshop for medical professionals in Cambodia in collaboration with International Medical Volunteers Japan Heart (hereafter, Japan Heart), a non-profit organization. This second workshop following the first workshop last year was held through on-line lectures from Japan in view of COVID-19 pandemic.

In contrast to the dramatic economic growth, the health and sanitation situation in Cambodia is still developing, and there are many issues that need to be solved, such as lack of knowledge on medical and sanitation of the people, insufficient insurance systems, and lack of medical facilities. Above all, the lack of numbers of medical professionals is serious and a major obstacle to accessing high-quality healthcare for the public.

Chugai has long been involved in the promotion of multidisciplinary team care in Japan, where various players in medical care share purpose and information and provide medical care in cooperation with each other and complement each other. Based on this experience, we have held a workshop on multidisciplinary team care for local healthcare professionals in Cambodia since last year to support the cooperation of limited human resources and contribute to the realization of high-quality healthcare.

Based on feedback from last year's participants, the training this year featured on effective feedback and listening. A total of 17 participants attended the workshop held in two days. The first day was held in Japanese for local Japanese medical professionals, and the second day was held for Kumail medical professionals via a Kumail interpreter.

“Last year, we were able to visit the venue and hold the workshop on multidisciplinary team care on a face-to-face basis, just before the travel ban due to COVID-19. This year's follow-up training was unavoidably held online, but thanks to the great cooperation of the local participants and the instructor, we were able to implement the session safe and sound. As we learned the detailed communication needs of the people working at the front of medical care in last year's workshop, we were able to make this year's session more practical and readily applicable. We will continue to work on sustainable improvement in healthcare, with a primary focus on local needs which are never the same,” said Keiji Kono, Chugai's

Senior Vice President, in charge of External Affairs Department and Global Health Policy.

“Thank you for conducting follow-up training online this time. Since the initial workshop, the number of hospitalizations for children with cancer requiring surgery and intensive care has dramatically increased, and there have been many situations in which close communication among staff is urged. Under such circumstances, I think that I was able to learn a great deal about what to pay attention to and communicate with, and how important it is to give effective feedback and listen to each other. We hope to continue to utilize the skills learned in practice to deliver better medical care to patients,” commented Dr. Haruna Yoshioka, Chairperson of International Medical Volunteers Japan Heart and a pediatrician.

Among the Sustainable Development Goals, Chugai has placed top priority on “3. Health and Welfare for All,” which is directly linked to Chugai's mission, and is focusing on efforts to realize these goals. In addition, in the new growth strategy TOP I 2030 announced in February this year, we set the “role model for the world” as one of the specific goals for 2030, and aim to become a company that leads the resolution of social issues by evaluating ESG efforts through business activities.

[Team-medical promotion Live workshop in Cambodia]

Workshop details

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| Date: | March 6 and 13, 2021 |
| Participants: | 17 local physicians, nurses, and other medical professionals (11 Khmer and 6 Japanese) |
| Place: | Japan Heart Children’s Medical Center (Kandal, Cambodia) |
| Lecture: | Delivered online from Tokyo |
| Objective: | Learning skills to solve communication challenges can improve the quality of medical |

Feedback from participants

· Dr. Maiko Koujiro, board member/medical doctor/hospital project director, Japan Heart
After one year, we were losing what we learned from the last training, and motivation was beginning to wane. As a result of the follow-up training, we were able to gain a sense of unity from the team again, which also helped to raise the awareness of each leader of staff. The content was practical and very meaningful. I was somewhat nervous about whether we could concentrate on learning until the end as it was carried out online for long hours with many participants. Particularly, Cambodian staff needed to take the lecture through Cambodian interpreter. However, thanks to the fact that the instructor actually visited Cambodia last year and had already established a relationship with the staff of our hospital, we were able to concentrate on the training almost without any discomfort. This was our first online training with lectures from overseas at our hospital. As it went smoothly I saw this as an opportunity to deepen our learning amid the COVID-19 pandemic. I hope that I will continue to make use of what I have learned here to further communication and create a more mature team.

· Ms. Soun Vichea, nurse, Japan Heart Children’s Medical Center
First of all, I would like to express my gratitude. It was a pleasure to participate in this workshop. Especially in our hospital, we work with staff of various professions such as doctors, nurses, midwives,

pharmacists, and office workers. Communication skills are needed to be a good team, understand the situation tightly and work in the correct procedure to save the patient's life. In working as a team, I felt that it was necessary to improve the communication skills of all the staff. I myself, too, wanted to improve my own skills, including interpersonal skills, so I joined the workshop this time. I think that I was able to change myself through a series of workshops that have been held since last year after learning important contents.



[References]

Chugai Organizes a Workshop on Multidisciplinary Team Care in Cambodia – To provide advanced and sustainable patient-centric healthcare –

https://www.chugai-pharm.co.jp/english/news/detail/20200313150000_707.html

Chugai's initiative for global health

To contribute to global health, Chugai supports [Global Health Innovative Technology Fund](#) (GHIT Fund) whose goal is to control infection in developing countries, and [Access Accelerated](#) (AA) that addresses non-infectious diseases in low and middle-income countries. Please refer to the following website for Chugai's Basic Approach to Global Health.

<https://www.chugai-pharm.co.jp/english/sustainability/globalhealth/concept.html>

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